4.1.1 IP9 Improve disabled toilet facilities Version August 2024

Purpose		
Broaden access to disabled toilet facilities across the City		
Outcomes		
• Significant increase in access to disabled toilet facilities • Increase in people satisfaction with provision of disabled toilet facilities		
Benefits		
• Disabled people know where to locate needs appropriate toilets • Disabled toilets available across a breadth of city centre locations • Improved people satisfaction with provision of disabled toilets • Improved reputation for Wells as a caring city		
Methods		
• Improve understanding of legal requirements • Research what constitutes reasonable design criteria for assessing accessible toilets e.g. Building Regulations and RIBA • Design a simple checklist to allow evaluation and categorisation of disabled toilets' fitness for purpose e.g. adapted v. full range of needs • Locate all accessible disabled toilets in Wells and mark their location on a map (include customer toilets in businesses and organisations serving the public e.g. churches, supermarkets, restaurants, hotels, public buildings) • Identify who is responsible for providing and maintaining the identified toilets (organisation and nominated person contact details • Evaluate all identified toilets against checklist criteria, including challenges/ease of approach • Prepare summary report of findings and recommendations • Encourage reasonable improvements to existing facilities inc. signage • Encourage "private" disabled toilet facilities to be made widely accessible • Make disabled toilet information easily accessible		
Leaders	**Team members**	
Lead manager: Theo van Hensbergen Disabled lead:	• Alison van Hensbergen • Name2 • Name3	
Actions identified/agreed	**Target date**	**RAG Status**
1. Research what the law says about provision of disabled toilets		
2. Research what different standards apply to disabled/adapted toilets and identify good practice		
3. Create a simple evaluation tool for assessing and grading disabled toilets		
4. Identify location of disabled toilets in Wells inc. those in private businesses, hotels, hostelries, public buildings…		
5. Ask identified disabled toilet owners to make them available freely		
6. Visit and survey all disabled toilets using evaluation sheet NB must include validation visit from a wheelchair user		
7. Prepare a high level report summarising the research findings and results of the disabled toilet survey		
8. Prepare recommendations to discuss with Accessible Wells Steering Group		
9. Review and approve the information and interactive map on Accessible Wells website (built by Bath Spa Uni students)		
10.		