4.1.1 IP11 Improve access to bus network Version August 2024

Purpose
Ensure users of mobility aids are able to board and alight from buses at bus stops in Wells
Outcomes
• Significant increase in accessible bus stops in Wells • More disabled people using buses • Increase in people satisfaction with access to buses
Benefits
• Bus stops in Wells meet the accessibility needs of mobility aid users • Disabled people are able to board buses at places that coincide with their journey needs • Improved people satisfaction with access to bus services • Improved social and mental well-being as disabled people have more travel options and are more able to participate in city life • Improved reputation for Wells as a caring city
Methods
• Understand the design requirements for an accessibility compliant bus stop • Identify all bus routes serving Wells • Survey all bus stops for all bus routes in Wells • Encourage reasonable remediation to make bus stops accessible

Leaders	**Team members**
Lead manager: Disabled lead:	• Rosa Kell (Bus User group)? • Name2 • Name3

Actions identified	**Target date**	**RAG Status**
1. Research bus stop design requirements to meet accessibility criteria for mobility aid users		
2. Research what legal obligations councils and bus companies have to make reasonable adjustments to bus stops		
3. Identify all bus routes, bus stop locations and bus types on Wells routes capable of alighting wheelchair and scooter users		
4. Identify key partners and responsible parties (esp. Wells Bus User Group)		
5. Survey all bus stops against the required standards and prepare condition reports		
6. Plot all bus stops onto a map (to provide info to website team)		
7. Prepare a high level report with findings and recommendations to discuss with key partners and responsible parties (inc. identify quick wins and significant obstacles)		
8. Discuss final proposals with Steering Group		
9. Review and approve the information and interactive map on Accessible Wells website (built by Bath Spa Uni students)		
10.		