4.1.1 IP10 Provide access to mobility aids Version August 2024

Purpose
Ensure disabled people (especially visitors) have appropriate access to mobility aids
Outcomes
• Access to facilities, services and visitor attractions is optimised to allow disabled people to participate fully in Wells city life • Increased satisfaction that disabled people can participate fully in city life
Benefits
• Disabled people know where they can access mobility aids • Disabled people know where mobility aids can be serviced (esp. repairs) • Improved reputation for Wells as a caring city • Increase in visitor numbers and related commerce
Methods
• Identify best practice in UK and elsewhere relating to mobility aid loan and servicing schemes • Understand how Wells currently compares to best practices • Consult with mobility aid users to understand what they would ideally like to see in place • Encourage appropriate extent of provision of mobility aids • Identify opportunities to improve provision

Leaders	**Team members**
Lead manager: Disabled lead:	• Name1 • Name2 • Name3

Actions identified	**Target date**	**RAG Status**
1. Research and learn from best practices elsewhere		
2. Survey all key services and facilities to establish extent of current provision of mobility aids		
3. Consult with appropriate businesses to examine scope for improvement in provision		
4. Consult with disabled people to establish what they would ideally like to see in terms of access to disability aids		
5. Draw up a plan of what an appropriate best practice scheme might look like for Wells		
6. Identify possible sources for providing and servicing equipment		
7. Prepare recommendations to discuss with Steering Group		
8. Consider best way to embed points of access to mobility aids in Accessible Wells website maps		
9.		
10.		